

# What Can YOU Do to Prevent Healthcare Fraud?

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**Sponsored by: DHHS Medicaid & Long-Term Care** 



#### What is Medicare Fraud?



Intentionally billing Medicare for services that were not received, or billing for a service at a higher rate than is actually justified.



#### What is Medicare Abuse?



Providers supply services or products that are not medically necessary or that do not meet professional standards.



### **Examples of Fraud & Abuse**

- ✓ Billing for services, supplies or equipment that were not provided
- ✓ Obtaining a Medicare number for "free" services
- ✓ Claims for services that are not medically necessary
- ✓ Using another person's Medicare card to obtain medical care, supplies or equipment



### Medicare Fraud, Abuse, and Errors Affect...

#### **Everyone**

✓ Billions of dollars lost to improper claims

#### **Beneficiaries**

✓ Health care services affected

#### **Taxpayers**

- ✓ Billions of taxpayer dollars wasted
- ✓ Medicare trust fund at risk





### **Three Steps to Prevent Health Care Fraud**



- 1) Protect
  - 2) Detect
    - 3) Report



## **Step 1: Protect Yourself from Medicare Fraud and Abuse**

- ✓ Do treat your

  Medicare card and
  number like your
  credit cards.
- ✓ Do watch out for identity theft.
- ✓ Do be aware that Medicare doesn't call or visit to sell you anything.

- ✓ Don't give out your Medicare number except to your doctor or other Medicare provider.
- Don't carry your Medicare card unless you will need it.



### Step 2: *Detect* Medicare Fraud & Abuse

- ✓ Use your Personal Health Care Journal
- ✓ Review Medicare Summary Notices (MSNs) and other statements:
  - 1. Services you didn't get
  - 2. Double-billing
  - 3. Services not ordered by your doctor
- ✓ Access your Medicare information at <u>www.MyMedicare.gov</u>.



### **Step 3: Report Suspected Medicare Fraud and Abuse**



- Call the provider.
- ✓ Gather information and documentation.
- ✓ Contact your SMP.
  This is a free and confidential service!



#### **Contact Nebraska SMP**

Visit us online: www.dhhs.ne.gov/smp

For more information

Call Toll-free: 800-942-7830

- To report suspected fraud/abuse
- For training, speakers, and/or materials
- To volunteer with the SMP program